



长江换汇  
Changjiang Currency Exchange

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## Privacy Policy

**Changjiang Financial Pty Ltd (as Changjiang or We below) respects each individual customer's right to privacy.**

We value our relationship with you, and we take it very seriously in maintaining loyalty and respect with each individual client by providing you with security. This Privacy Policy statement describes how we handle and protect your privacy when either you conduct business with us or just a visitor on our website.

### **What information we collect from you**

When you apply for the registration for the Changjiang Online service, we collect some personal information from you, such as:

customer name, residential address, identity information and contact details. The major purpose of this information is to contact or identify you when we process a transaction or inform you about products and services that may be of interest to you. By register with us, you consent to your personal information being collected and used in accordance with Chang Jiang Financial Pty Ltd.'s Privacy Policy. In addition, for the purposes of verifying your identity, you consent to:

a) the verification of your personal information with credit bureau header files (for verification only);  
b) against records held by official document issuers or official record holders via third party systems;  
and c) your verification agent(s) acting as a nominated intermediary in accordance with Australian Privacy Principles. You consent to the use by third parties of the results of any verification checks on your identity for the purposes of monitoring and improving their verification services.

### **How your information is protected**

We only grant access permission to those staff who need to know in order to process your transactions and serve your accounts. Under Changjiang company policy the employees are required to maintain and protect the confidentiality of your personal information and must follow the established procedures to do so.

Changjiang utilize advanced data security technologies and practices available to store and transmit your personal and transaction data, including but not limited to;

- State-of-the-art 128-bit Secure Socket Layer (SSL) encryption to protect all your data as it travels over the Internet
- Periodic database backup performed both on-site and off-site
- Strict system permission control for functionalities access in system wide



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### **How we handle your information**

We will not sell, share, or reveal any of your personal information, unless you have specifically requested that we do so. We may disclose personal information with regulatory authorities as permitted or required by applicable law. For example, we may disclose personal information to cooperate with regulatory authorities and law enforcement agencies to comply with official requests, and as necessary to protect our rights or property. Except as described in this privacy policy, we will not use your personal information for any other purpose unless we obtain your permission to do so.

### **About Cookies**

We send to and store on your computer small files called “cookies” so that we may recognize your computer as a unique machine the next time you visit our site. Our cookies are used to help us optimize your online experience by altering our content depending on your particular needs.

We never store any sensitive customer information such as user password and account details in Cookies.

If you have a question or concern about your personal information or this privacy policy statement, please contact us by

**e-mail: [info@cjforex.com.au](mailto:info@cjforex.com.au)**